

Group Volunteer FAQ's - ReStore

What are the volunteer times? ReStores are open Tuesday – Saturday, 10AM – 6PM, and Saturdays, 10AM – 4PM. Groups can book group volunteer days any time that we're open. Most group volunteer days are 3-4 hours long.

What will I be doing? Volunteers at the ReStore assist by receiving donations, pricing and processing donations, merchandising products, assisting ReStore customers, and cashiering.

Do I need prior retail experience? No prior experience is needed! Whatever your skill level, there's always work that needs doing at the ReStore.

What should I wear? Prepare to wear retail-appropriate clothing and comfortable shoes. Shorts are just fine! No sandals or crocs, please.

Do I need to bring tools? No, we will provide all the necessary tools and safety gear. But if you do prefer your own work gloves, you are welcome to bring them. We recommend putting your name on them.

Do I need to bring anything with me? Lunch is not provided. Many volunteers bring their own lunch.

What if it rains, snows, etc.? Cancellations, reassignments or delays due to weather are rare as ReStores are indoor retail spaces. When they occur, we will inform you by text message the morning of your volunteer day.

Where do I park? You may park in the general parking lot of each ReStore.

What is the minimum age requirement? The minimum age to volunteer independently at a ReStore is 16. We allow 16 and 17 years old with a parent/guardian onsite and a signed waiver from a parent. Individuals under the age of 18 are limited to the type of tasks they will be doing (no power tools or high ladders). Individuals 14-15 years old may volunteer alongside a parent or guardian.

Can I shop the ReStore during my volunteer shift? All volunteers at the ReStore can receive a 20% discount on newly donated goods. We ask that all staff and volunteers shop before or after their volunteer shift.

**Questions: Contact Nichali Xhelili Ciaccio at
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